



1853



1828



22000



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COMPANY PTY LTD

06 Nov 2025

**Envirochem Service Level Agreement with Company PTY LTD**

Envirochem CC agrees to provide a service that both parties are happy with, and it shall include the following:

1. The service provider shall be ISO 22 000 certified for the duration of this agreement, and if the service provider loses its certification, COMPANY PTY LTD, will have the right to terminate the agreement with immediate effect without notice.
2. The soap provided from the service provider shall be registered under SABS 1828, for the duration of this agreement, and if the service provider loses its certification, COMPANY PTY LTD, will have the right to terminate the agreement with immediate effect without notice.
3. The sanitizers provided shall be registered under SABS 1853, for the duration of this agreement, and if the service provider loses its certification, COMPANY PTY LTD, will have the right to terminate the agreement with immediate effect without notice.
4. Supply Halaal / Green tag certificates, for the duration of this agreement, and if the service provider loses its certification, COMPANY PTY LTD, will have the right to terminate the agreement with immediate effect without notice
5. All Material Safety Data Sheets (MSDS) shall be made available.
6. Training/Swabbing when required, check on dosing units of chemicals and verify if chemical dilutions are correct.
7. Upon visiting the provider shall complete a site checklist and will highlight any issues noted.
8. The service provider shall adhere to the company's code of conduct upon visiting.
9. Annual training shall be provided to staff members on the usage of chemicals & hygiene
10. The service provider's file shall be kept up to date.
11. COMPANY PTY LTD - can always contact the service provider in the event of issues and request a technician to visit the facility within 72 hours if necessary.
12. However as stated in our invoices and delivery notes, no claims or returns of goods accepted after 7 days

Regards,

Managing Director  
Envirochem CC

For and on behalf of PURCHASER, COMPANY PTY LTD being duly authorised hereto

Sign: \_\_\_\_\_

Name : \_\_\_\_\_

Date: \_\_\_\_\_